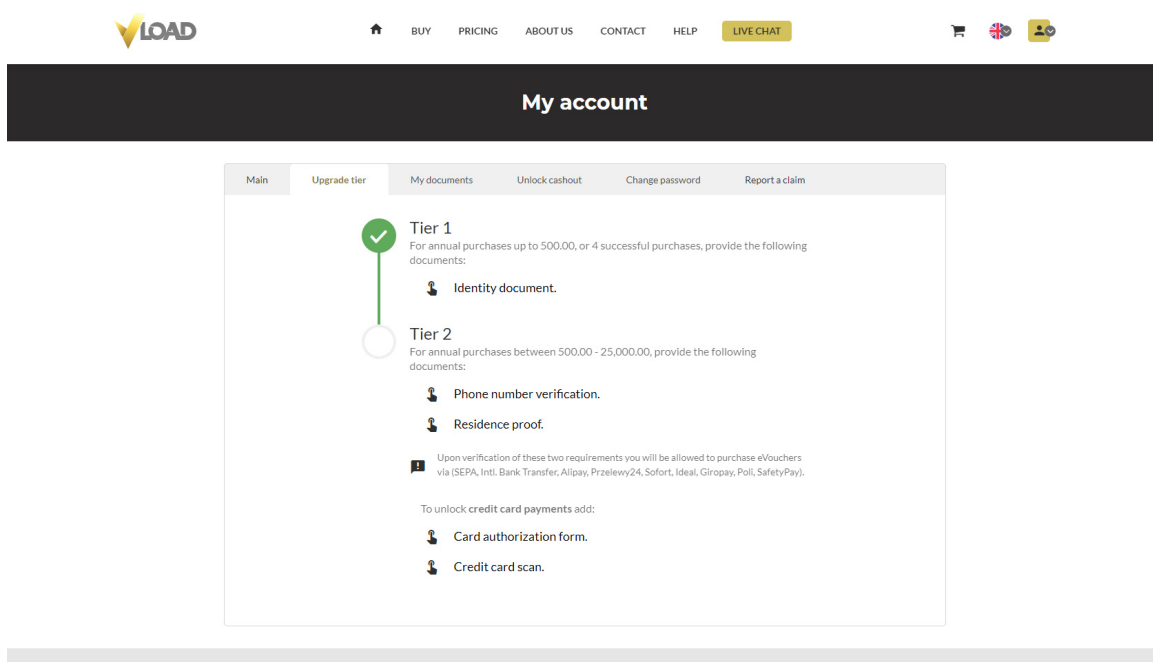


1 Sign into your VLoad account



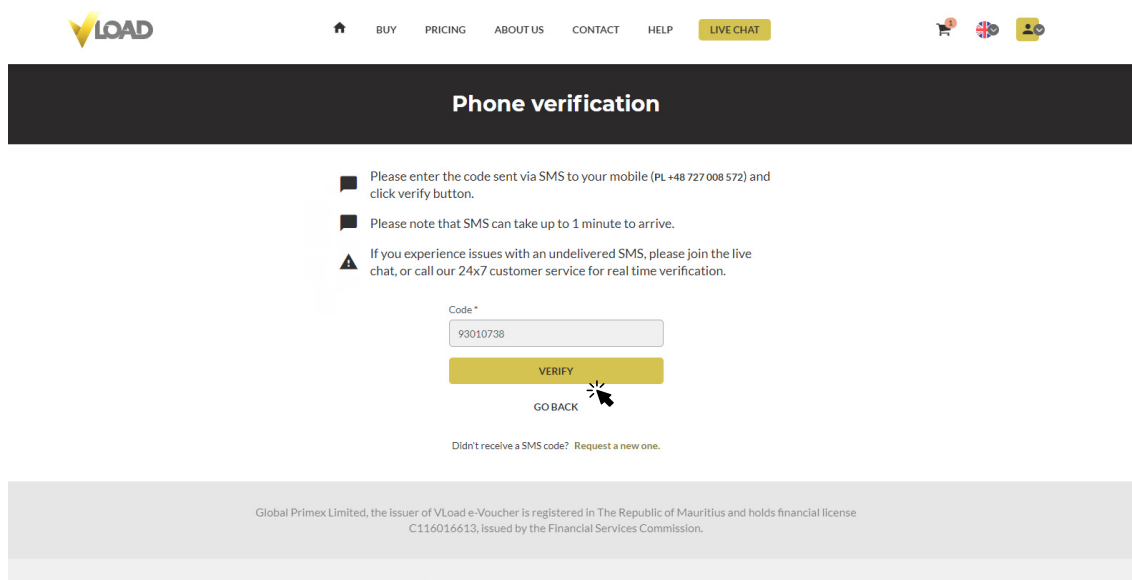
2 Upgrade Tier

Under your account go to the “UPGRADE TIER” tab.



3 Verify your phone number

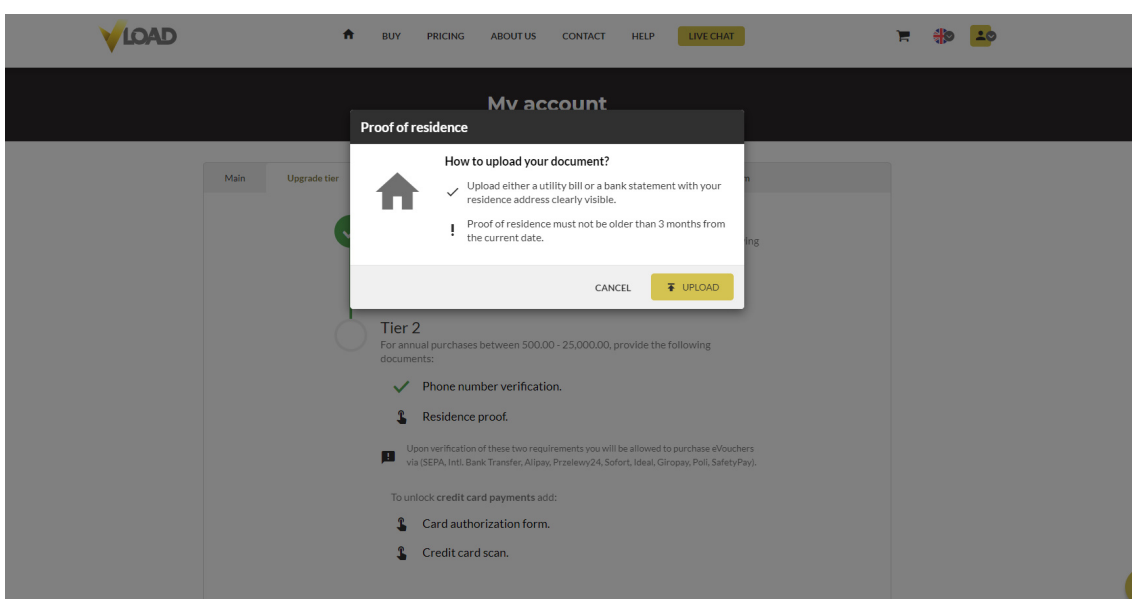
Enter the unique code sent to the mobile number you provided during registration.



The screenshot shows the VLOAD website's phone verification interface. At the top, there's a navigation bar with links for BUY, PRICING, ABOUT US, CONTACT, HELP, and a LIVE CHAT button. Below this is a dark header with the text "Phone verification". The main content area contains three instructions: 1. Please enter the code sent via SMS to your mobile (PL+48 727 008 572) and click verify button. 2. Please note that SMS can take up to 1 minute to arrive. 3. If you experience issues with an undelivered SMS, please join the live chat, or call our 24x7 customer service for real time verification. Below the instructions is a form with a "Code *" input field containing "93010738", a yellow "VERIFY" button, and a "GO BACK" link. A link "Didn't receive a SMS code? Request a new one." is also present. At the bottom, a small text block states: "Global Primex Limited, the issuer of VLoad e-Voucher is registered in The Republic of Mauritius and holds financial license C116016613, issued by the Financial Services Commission."

4 Upload your proof of residence

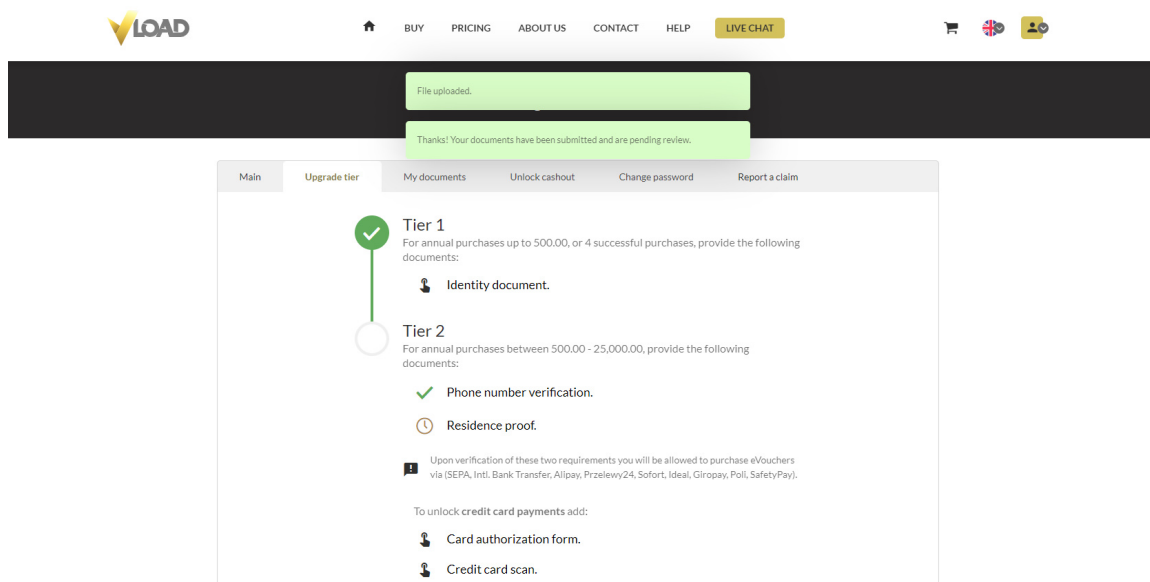
A utility bill or bank statement with your residence address clearly visible, dated within the last 3 months. Please note screenshots are not accepted.



The screenshot shows the VLOAD website's "My account" page. A modal titled "Proof of residence" is open, displaying instructions on how to upload a document. The modal includes a house icon, a checkmark indicating the upload requirement, and a warning that the proof must be no older than 3 months. Below the modal, the "Tier 2" upgrade requirements are listed: for annual purchases between 500.00 - 25,000.00, users must provide documents for "Phone number verification" (marked with a green checkmark) and "Residence proof" (marked with a red exclamation mark). A note states that upon verification of these two requirements, users will be allowed to purchase eVouchers via (SEPA, Intl. Bank Transfer, Alipay, Przelewy24, Sofort, Ideal, Giropay, Poli, SafetyPay). To unlock credit card payments, users must add a "Card authorization form" and a "Credit card scan". The background shows the "Main" and "Upgrade tier" tabs, and the "Tier 2" section.

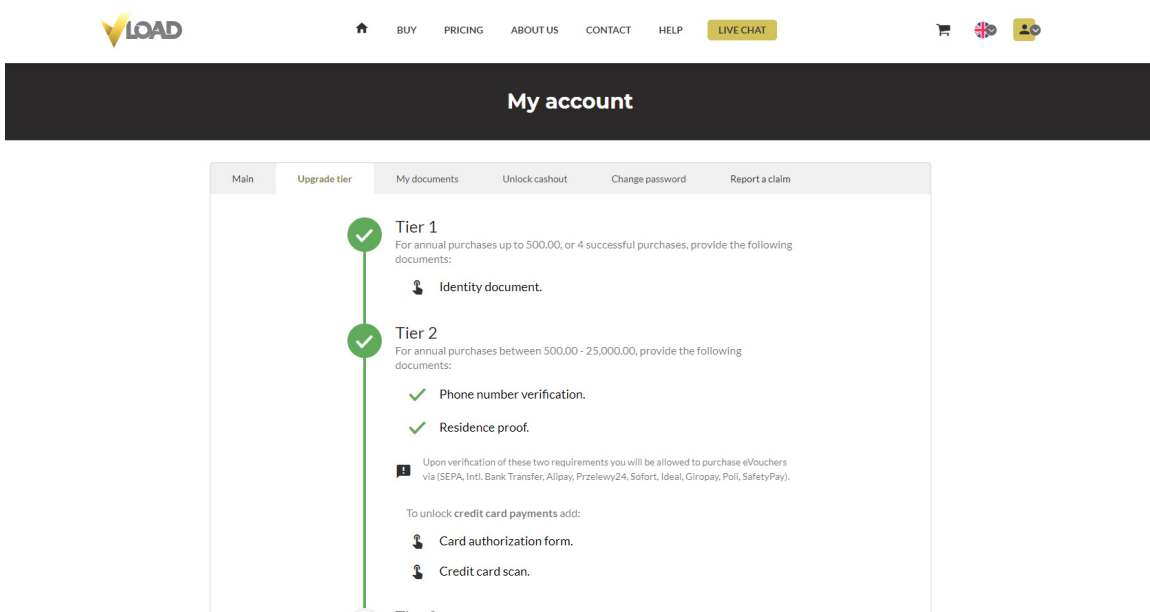
5 Your documents are pending review!

Our team of specialists is reviewing your uploaded documents.



6 Tier 2 reached! (Non card payments only)

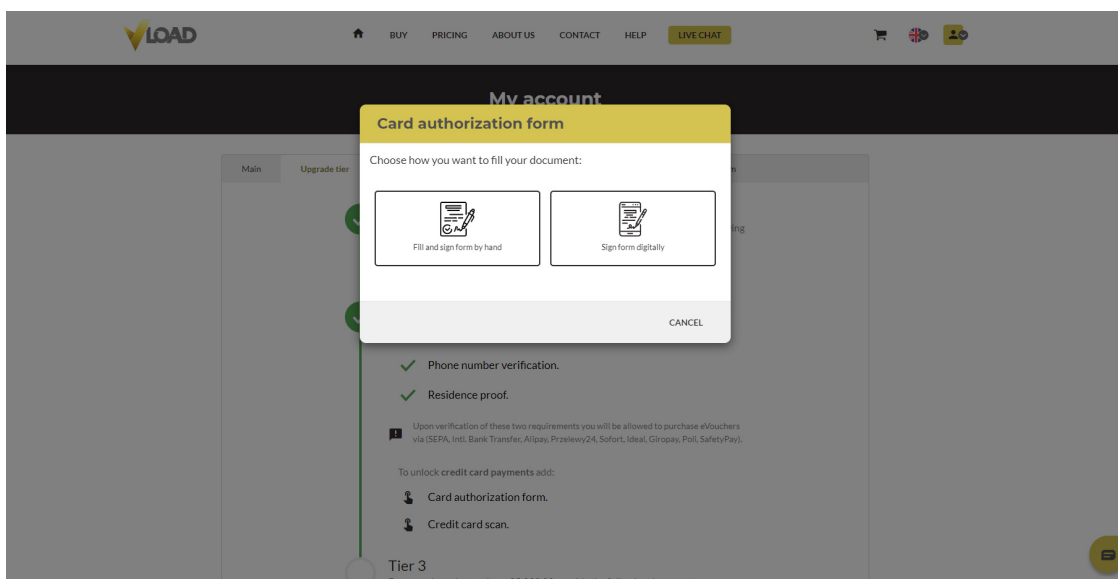
You will receive a confirmation email when your Tier 2 account is ready. You will be able to purchase eVouchers via SEPA, Intl. Bank Transfer, Alipay, Przelewy24, Sofort, Ideal, Giropay, Poli and SafetyPay.



For card payments only

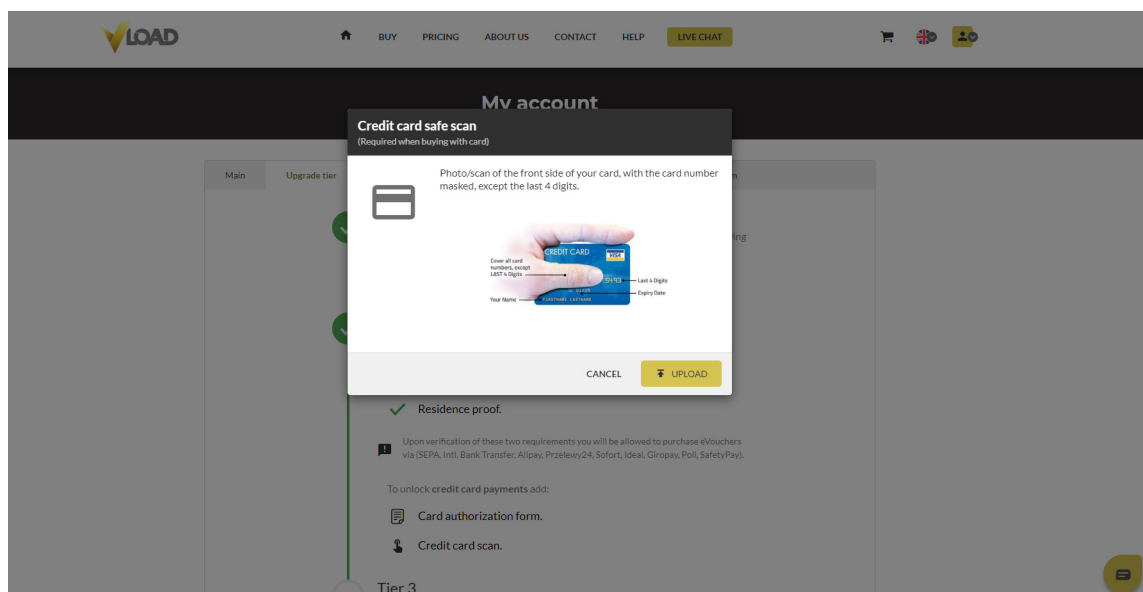
1 Upload card authorization form

Click on the “**CARD AUTHORIZATION FORM**” and choose how you would like to fill out the document.



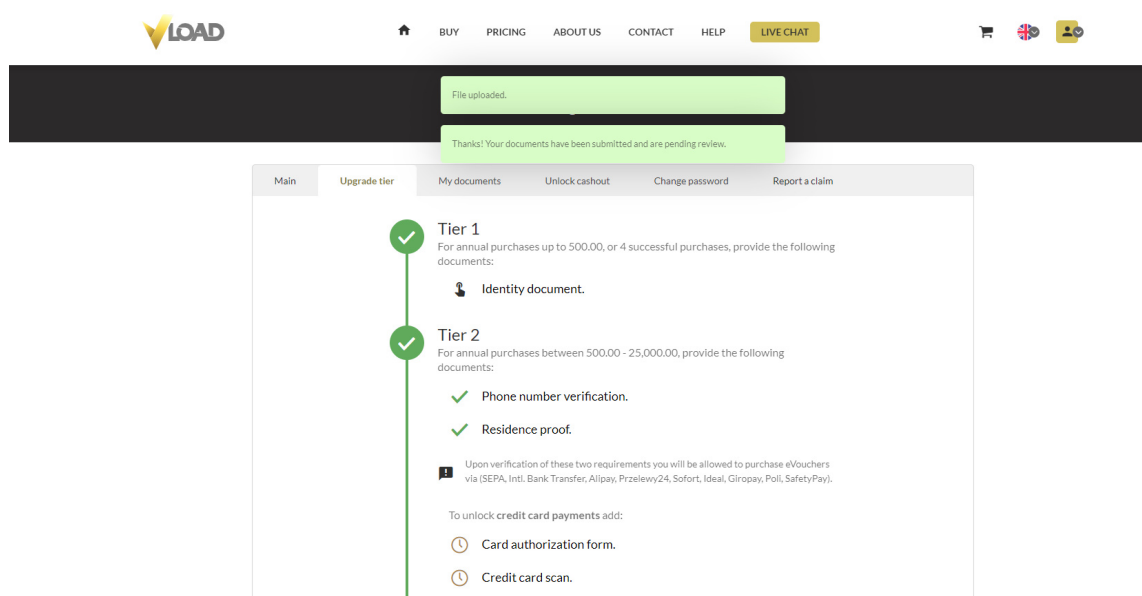
2 Upload credit card scan

Click on “**CREDIT CARD SCAN**” and upload a copy of your credit card with your full name, expiry date and only the last 4 digits visible.



3 Your documents are pending review!

Our team of specialists is reviewing your uploaded documents.



4 Tier 2 card payments unlocked

Enjoy all VLoad payment options and spend up to \$/€ 25,000 annually.

