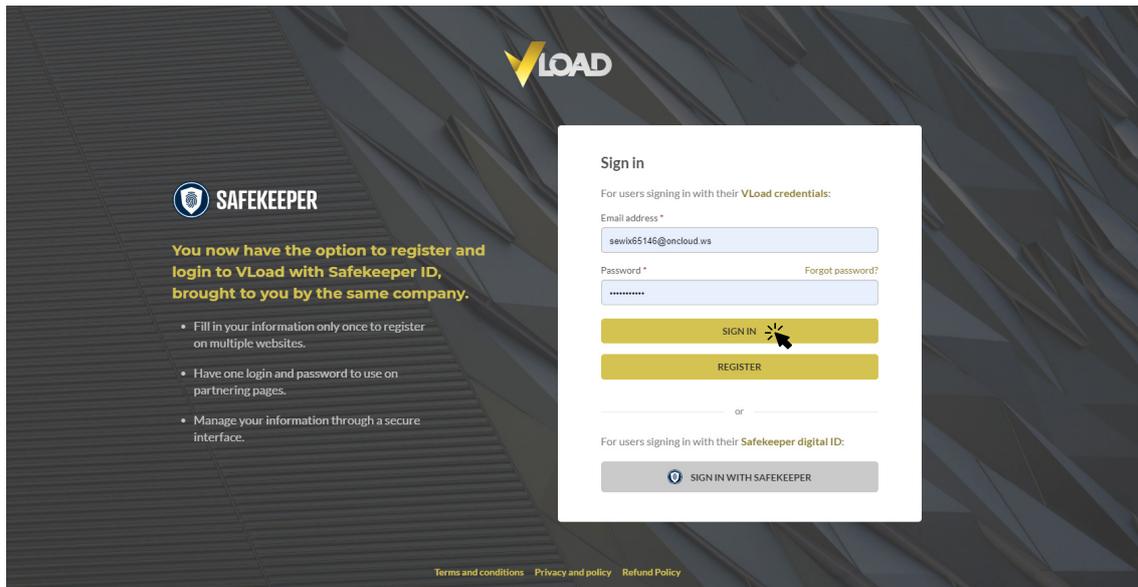


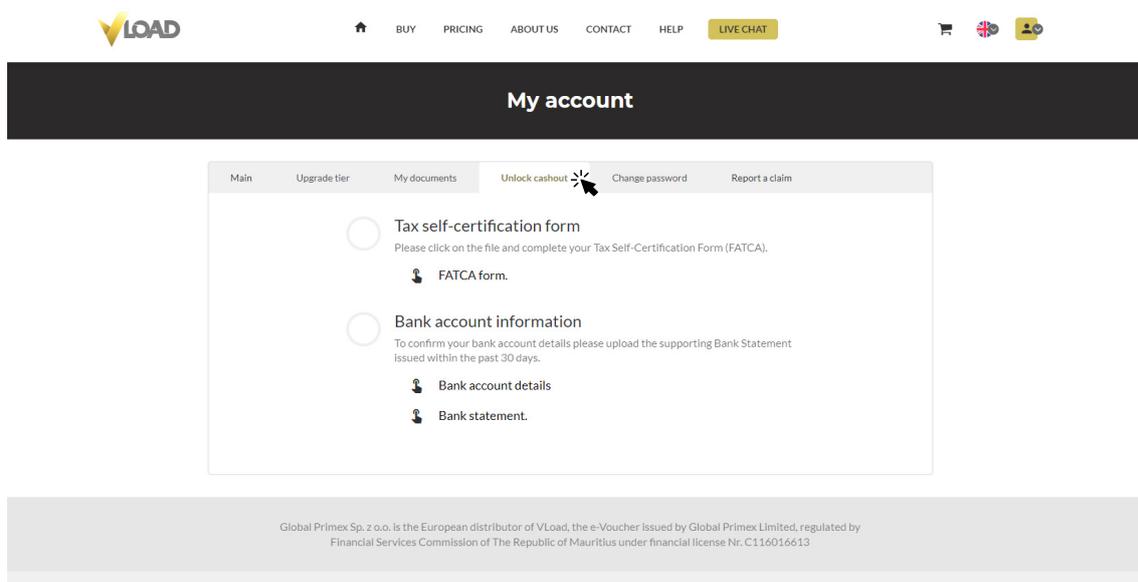
1 Sign into your account

To receive your funds, first sign in by entering your email address and password and selecting **"SIGN IN"**.



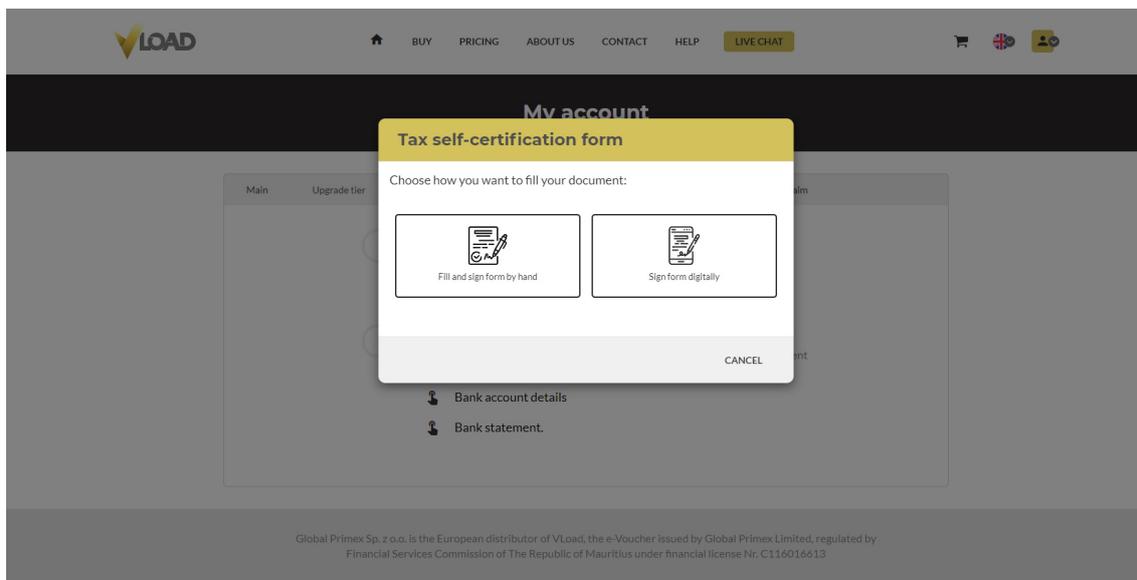
2 Go to "My account"

Click on the "Unlock Cashout" tab and fill out documents under each section.



3 Sign the tax self-certification form (FATCA)

First click on the [Tax self-certification form](#) and choose how you want to fill it out.



4 Fill out your bank account details

Please fill out all the required fields to the best of your knowledge and click "SAVE".

← Bank account details

▲ In order to verify your bank account, please fill out all the required fields below to the best of your knowledge.
▲ Kindly note that Vload is not responsible for losses due to users' mistakes.
▲ Fill all the required fields below and click save.

Bank details Unverified

Bank country * IBAN

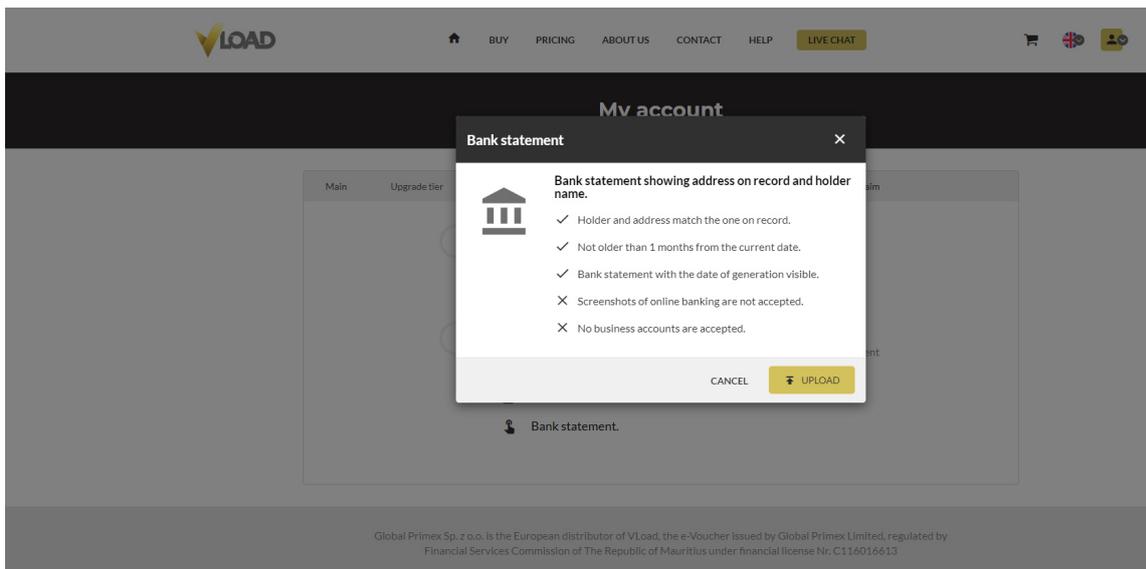
Bank name * Bank SWIFT code *

Account holder name * Account holder address *

SAVE

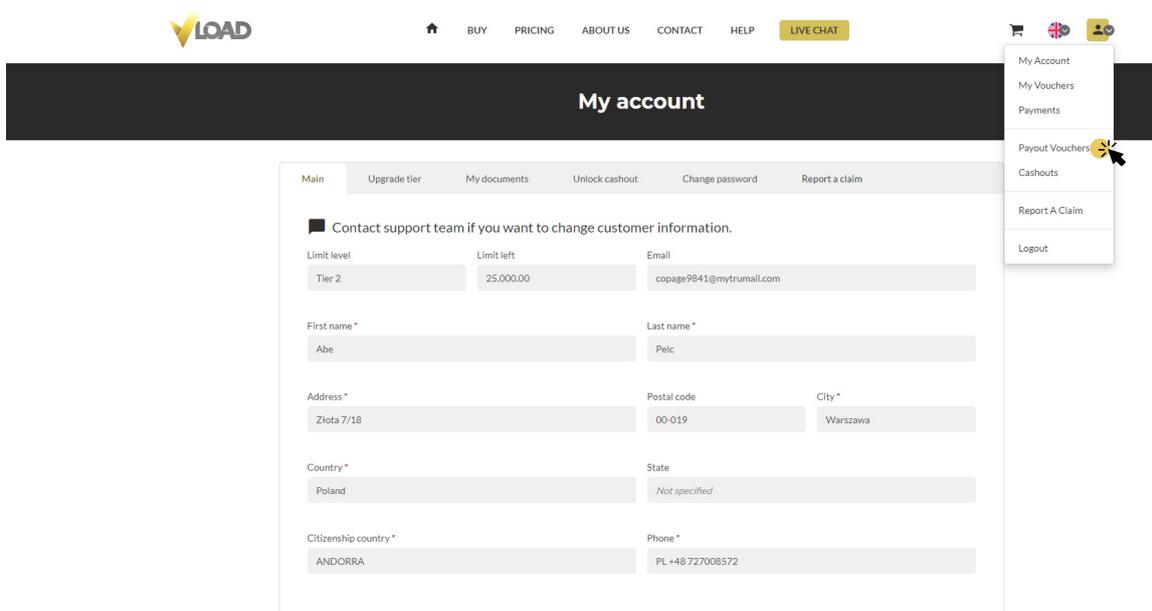
5 Upload a recent bank statement

Please make sure your bank statement meets the requirements outlined in the pop-up window.



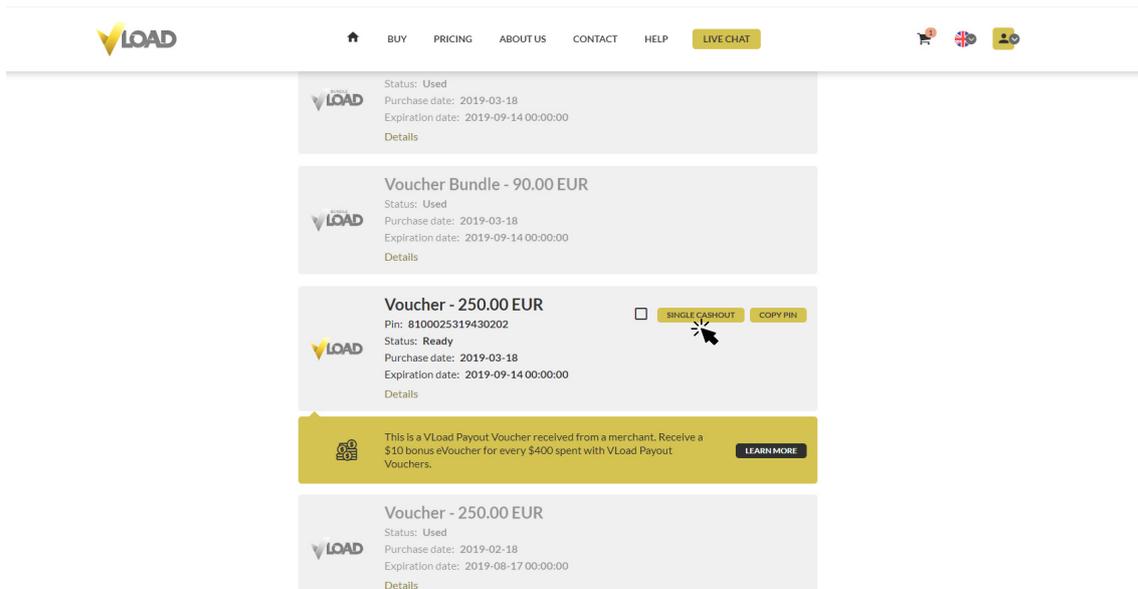
6 Go to "Payout vouchers"

Click on the "PAYOUT VOUCHERS" tab to view vouchers you can cashout.



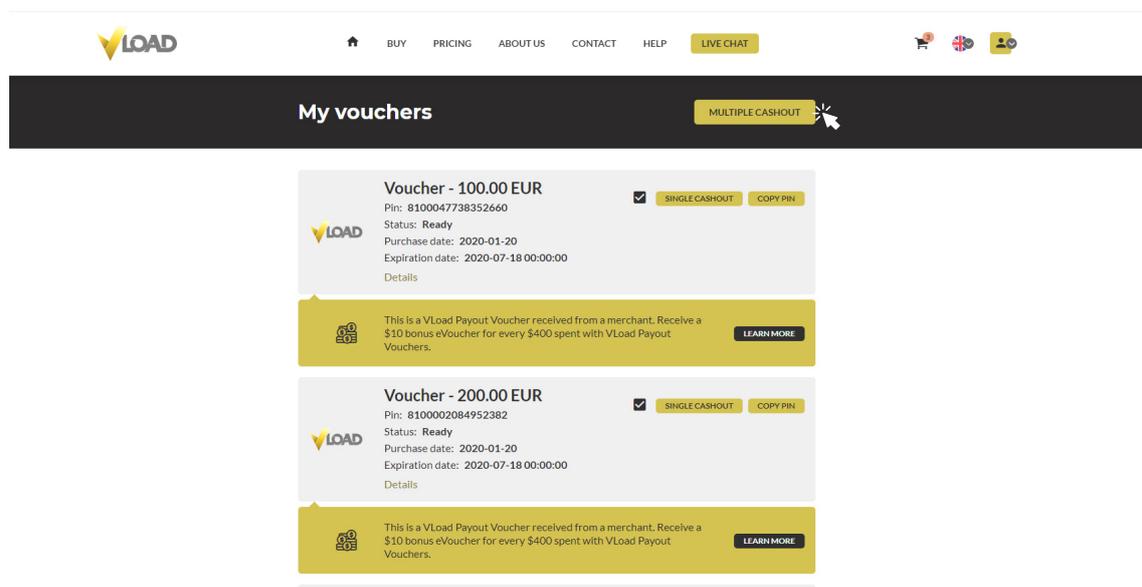
7 Choose eVouchers to Cashout

Click on the **"SINGLE CASHOUT"** button next to the Voucher you would like to cash out.



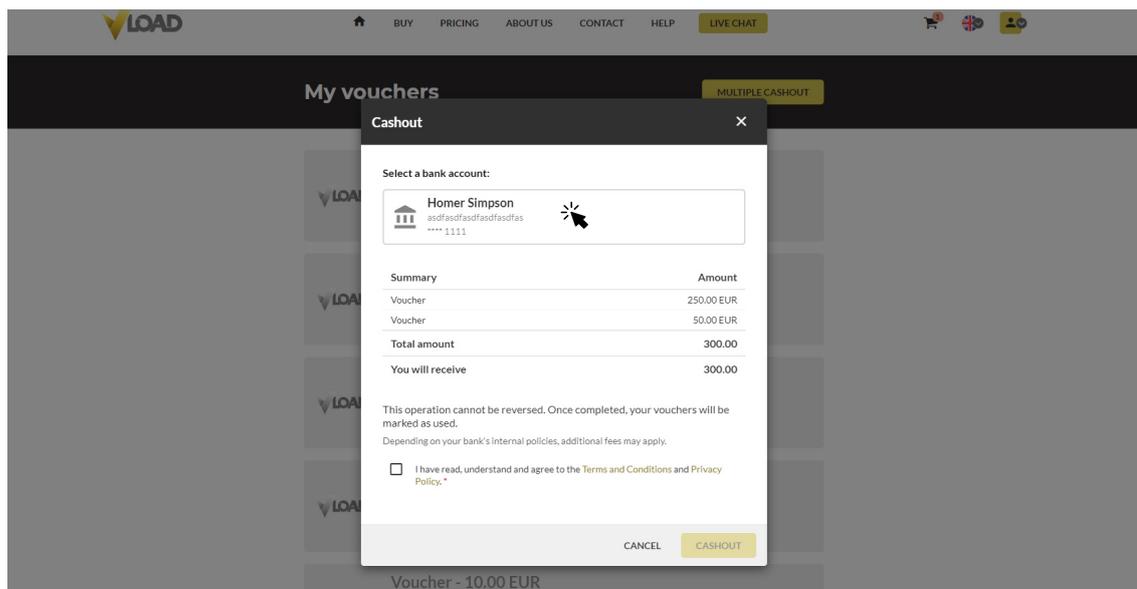
8 Multiple cashout

You may select multiple eVouchers to go over the \$100 cashout minimum, and click **"MULTIPLE CASHOUT"** at the top of the page to wire your funds out with only one fee.



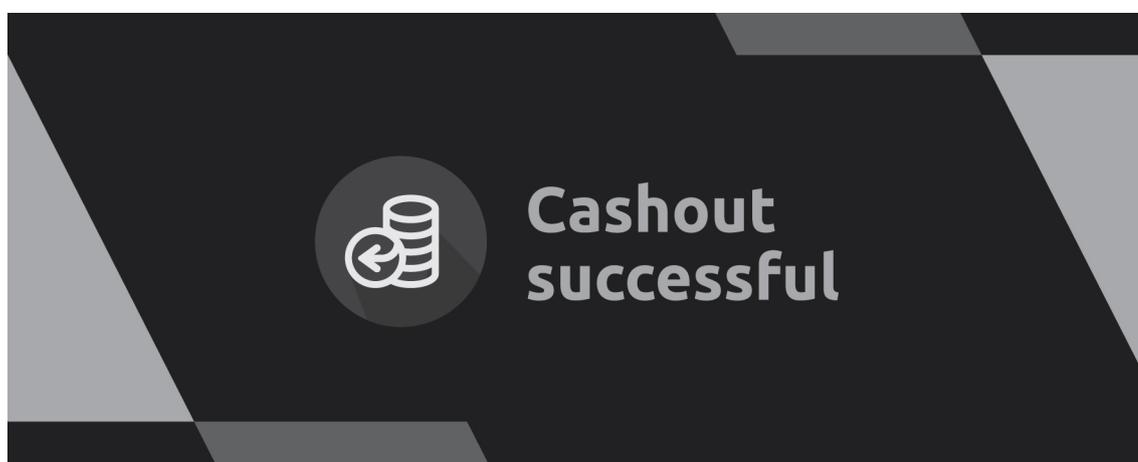
9 Confirm cashout

Look over the cashout details, **click on the bank account** you want to use, agree to our terms and conditions and select the **“CASHOUT”** button. In the example below you can see that two vouchers were combined in a single cashout.



10 Your cashout is on its way!

The international wire transfers usually reach beneficiary accounts in 2 to 5 business days, depending on the wire type and bank connection. Please note that if this is your first cashout, bank account verification might take an additional 2 business days.



11

Cashout History

To view your Cashout history, select "Cashouts" from the menu.

Reference number	Amount sent	Date requested	Status
#475362-718087	280.00 EUR	2020-01-09	Requested
#993125-221308	350.00 EUR	2019-03-18	Requested
#544301-752646	360.00 EUR	2019-03-18	Requested
#963311-868363	140.00 EUR	2019-03-18	Requested
#402859-357529	400.00 EUR	2019-03-18	Requested
#112544-540564	130.00 EUR	2019-03-18	Requested
#454617-150735	180.00 EUR	2019-03-18	Requested
#087593-293688	90.00 EUR	2019-03-11	Requested
#096067-851519	90.00 EUR	2019-03-11	Requested
#740172-238211	230.00 EUR	2019-03-11	Requested

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